# ellucian 2017

# Automating Web for Admissions Push

### **Suzanne Moss**

Automating Web for Admissions Push | University of Illinois System March 22, 2017



98991

### **Disclaimer**



The views and opinions in this presentation are those of the presenter and do not necessarily reflect the position of Ellucian.

# **Agenda**



- 1 Automating SARETMT
- 2 Business Process
- 3 Defects
- 4 Duplicate Application and Common Matching Rules
- 5 Suspense and Verification Errors

### Introduction



- Show best practices
- Geared towards new users of SARETMT
- Save your institution time

# Background



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# **University of Illinois System**



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### **Counts**

#### Student Enrollment

Campus	Enrollment
Chicago	29,120
Springfield	5,428
Urbana	46,951
Total	81,499

### Web Applications

<b>Admission Year</b>	Web Apps
2013-2014	123,487
2014-2015	127,617
2015-2016	127,211

#### **Statistics and Dates**



Recruiting went live in Sept 2002

Web for Admissions went live Dec 2002

2.8 million SPRIDEN records

#### **SARETMT**



- Banner delivered batch process
  - Elec. App. Verify/Load Process
- Three step process
  - Person Match
  - Verify Application
  - Load Application
- Process apps by
  - Application Type
  - Term Code
  - Date Range

#### **SARETMT**



#### Possible Outcomes

- Matched, verified, and pushed successfully
- Placed into suspense
- Failed verification or push process

#### Matching Algorithm

- SRRSRIN (Electronic Prospect Match Process)
- GOAMTCH (Common Matching Form)

#### Run SARETMT

- Job Sub (GJAPCTL)
- Scheduling tool

### **SARETMT Parameters**



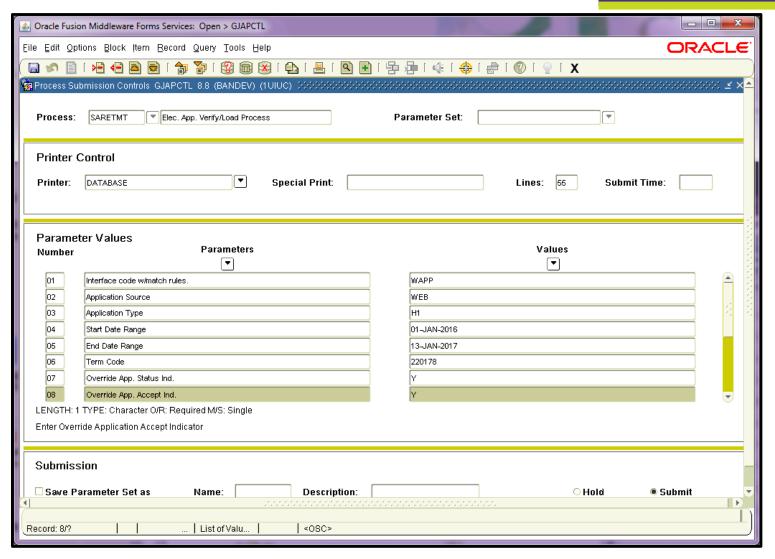
#	Parameter	Optional/ Multiple/ Single		Valid Values		
01	Interface code w/match rules	R	S	STVINFC code		
02	Application Source	0	M	STVAPLS code		
03	Application Type	0	M	STVWAPP code		
04	Start Date Range	0	S	DD-MM-YYYY		
05	End Date Range	0	S	DD-MM-YYYY		
06	Term Code	0	M	STVTERM code		
07	Override App. Status Ind.	R	S	Y or N		
80	Override App. Accept Ind.	R	S	Y or N		

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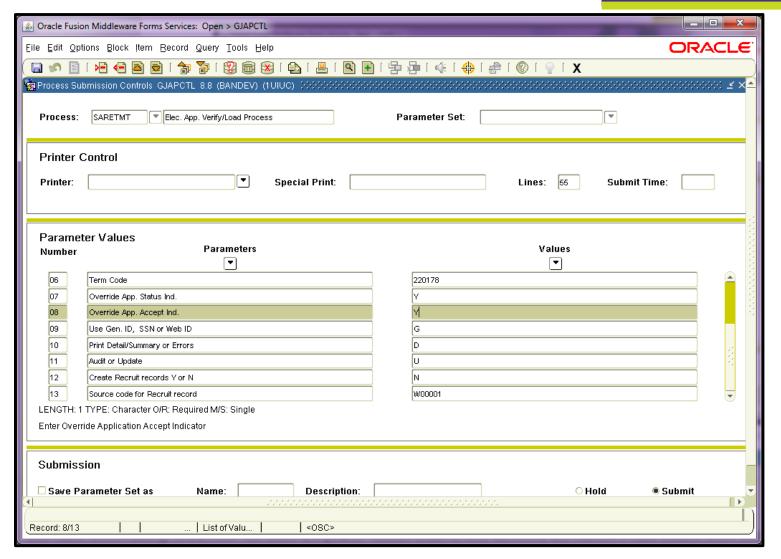
### **SARETMT Parameters**

#	Parameter	Optional/ Required	Multiple/ Single	Valid Values
09	Use Gen. ID, SSN or Web ID	R	S	G, S or E
10	Print Detail/Summary or Errors	R	S	D, S or E
11	Audit or Update	R	S	A or U
12	Create Recruit records Y or N	R	S	Y or N
13	Source code for Recruit record	0	S	STVSBGI code

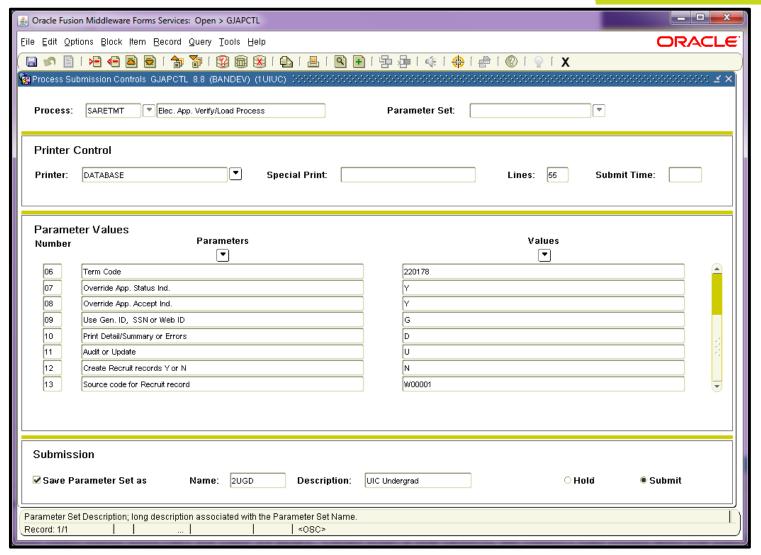




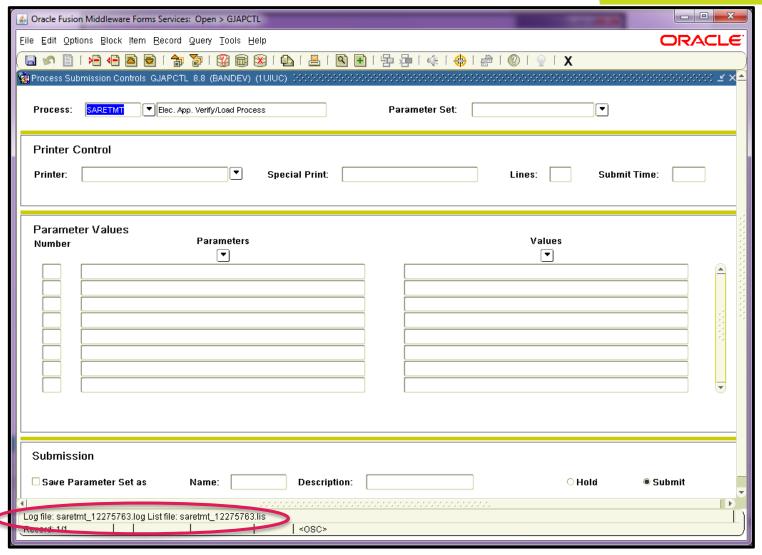
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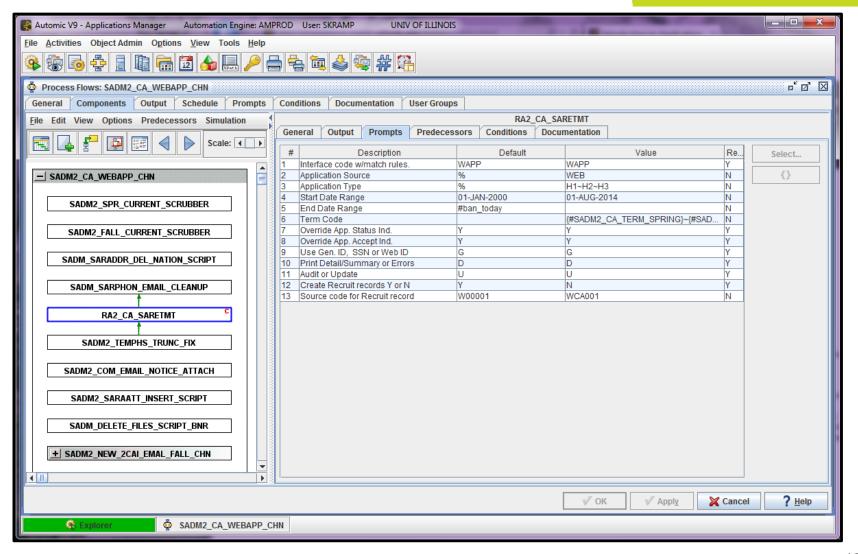








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### **SARETMT** lis file



18-JAN-2017 06:41:04 PM

University of Illinois
Electronic Applicant Verify/Load Process

PAGE 1 SARETMT

COMPARISON PROCESSING

Interface Type: WAPP Report Print: DETAILS Process Date: 18-JAN-2017

ID	NAME	TERM	APP NO	SOURCE	TYPE	ADD DATE	STATUS	SPRIDEN ID	PROC IND
* * *	CURRICULUM * * *			* * *	FIELDS	IN ERROR * *	*		
Ali334	Abid, Ali Raza		220178	1 WEB	Н1	17-JAN-2017	N/A 6	557763034	V Push Err
Econo	omics BA LAS								
TashCar	Carter, Tasha A		220178	1 WEB	H1	18-JAN-2017	MATCH	@03787880	P Pushed
Kines	iology-Undeclared NO	NE AHS							
Prisc99	Adobah, Priscilla T		220178	1 WEB	H1	18-JAN-2017	NEW	@03801073	P Pushed
Unde	cided Major NONE LAS	S							

#### **SARETMT** lis file



\* \* \* REPORT CONTROL INFORMATION - SARETMT - Release 8.5.0.1 \* \* \*

Report Name...... SARETMT

Match Interface Type...: WAPP

Source(s)..... WEB

Application Types(s)....: H1 H2 H3

Start Date...... 01-AUG-2014

End Date...... 18-JAN-2017

Override App. Status Ind.: Y

Override App. Accept Ind.: Y

SSN or Generated ID....: G

Report Print..... D

Audit/Update Mode....: U

Create Recruit..... Y

Recruit Source .....: W00001

RECORDS READ COUNT...: 92

### **SARETMT** lis file



#### **REPORT COUNTS:**

Suspend: 16	•
Match Errors0	
New Persons 24	•
Matched Persons: 38	
Total Processed through	
Match Process: 78	
Total Held0	
Total Verified: 81	
Total Verify Errors: 3	
Total Pushed: 66	
Total Push Errors: 7	



- Run SARETMT through AppWorx (now Application Manager)
- Schedule SARETMT
  - 365 days a year
  - Multiple runs
- Post log/lis files in a reporting environment

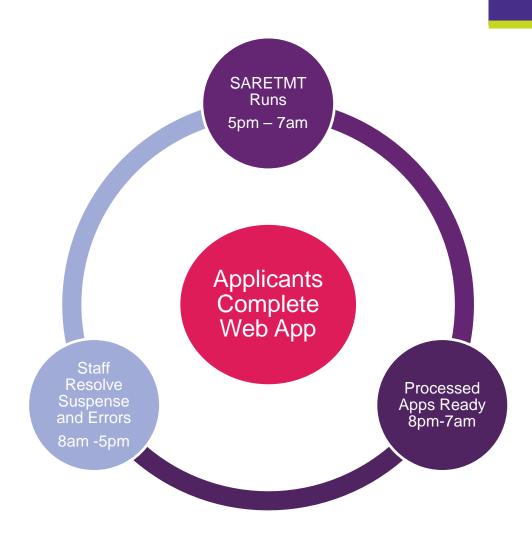


- Master web push chain
  - Runs daily in update mode
  - Campus specific chains
  - Multiple SARETMT components
  - Contains scripts
    - Email copy
    - Update E Apps



- External System push chains
  - ApplyYourself, Common Application, and Slate
  - Campus/ExternalSystem specific
  - Multiple SARETMT components
  - Contains scripts
    - Email copy
    - Update E Apps

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- Applicant creates and completes a web application
- SARETMT runs against completed applications
- Web apps are processed
- SARETMT log/lis files posted in reporting environment
- Admissions offices review web applications on SAAEAPS
- Admissions staff resolve web applications that were put into Suspense or Error status by SARETMT
- SARETMT processes web applications

# Defects





- Web Push creates multiple recruit records for applications in a verification error status
  - Defect: 1-5SYYZT
  - Issue: Web push will abort if record has 99 recruit records
  - Reported Version: 7.x and 8.x
  - Status: Archived



#### Work Around

- Set Prompt 12 to N to not create recruit record
- Resolve 'V' apps in timely manner
- Run query to find records approaching 99 limit



#### Abort Error Message

ORA-06502: PL/SQL: numeric or value error: number precision

too large

ORA-06512: at "BANINST1.SB\_RECRUIT", line 50

ORA-06512: at "BANINST1.SB\_RECRUIT", line 503

ORA-06512: at "BANINST1.SAKQADM", line 842

ORA-06512: at line 1

WRN-ORACERR: Error occurred in file "saretmt.pc" at line 1,073

WRN-ERRSTMT: Following statement was last statement parsed:

begin sakqadm . p\_create\_recruit\_rows ( aidm\_in => :recnum , applno\_in

saretmt terminated with error



#### Query to Find Problem Records

select \* from srbrecr
where srbrecr\_admin\_seqno > '80'
and srbrecr\_term\_code = :P01Term;

# **Skipping Common Matching**



- SARETMT can skip Common Matching
   When Previously Attended? and Previously Applied? are marked No
  - Defect: 1-ESFECO
  - Issue: SARETMT will mark record as new if both questions are responded to with a No and it was marked as suspended
  - Reported Version: 7.4

# **Skipping Common Matching**



#### Resolution

- No defect fix yet
- Ask only 1 or none of these questions

# **Skipping Common Matching**



¥ġν	Veb Ap	olication Section - Data Element Rules SAAW/	APP 8.9 (BANDR1) (1UIUC) 5666666666	0000000	0000000000	00000000	********	000000000000000000000000000000000000000	≚ ≽i ×
		ection: NAME NAME	Element Rules	-	uestion				
(	)rder	Element Code ▼	Label	Seque	nce Number ▼	Required	Display		
	1	FIRST_NAME	First/Given Name			<b>✓</b>	<b>✓</b>		
li	5	MID_NAME	Middle Name				<b>✓</b>		
	10	LAST_NAME	Last/Family Name			<b>✓</b>	<b>✓</b>		
	15	SUFFIX	Suffix				<b>✓</b>		
	17	PREFIX	Prefix						
	20	QUESTION	Question		28		<b>✓</b>		33
	25	PREV_LAST	Previous Last Name				<b>✓</b>		
	26	QUESTION	Question		28		✓		
	28	QUESTION	Question		85		<b>✓</b>		
	30	NICKNAME	DO NOT USE						
	45	PREV_ATTEND	Have you previously attended any Univ of Illinois				V		
	50	PREV_APPL	Previous Application?						
	55	QUESTION	Question		8		<b>V</b>		
	60	QUESTION	Question		2				
									▼

# Duplicate Application Rules

#### **Duplicate Rules**



#### Control Duplicate Applications

- Level
- Person
- Major
- Term

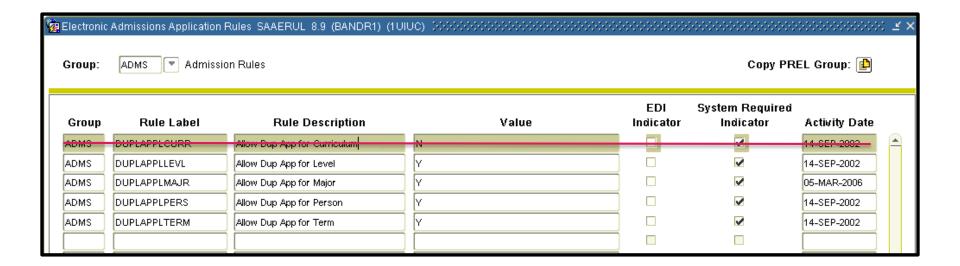
#### **Control Forms**



- Set-up Duplicate Application Rules
  - SAAERUL Electronic Admissions Application Rules
    - Control globally
  - SAAECRL Electronic Admissions Procedures/Routines Control
    - Control by application type

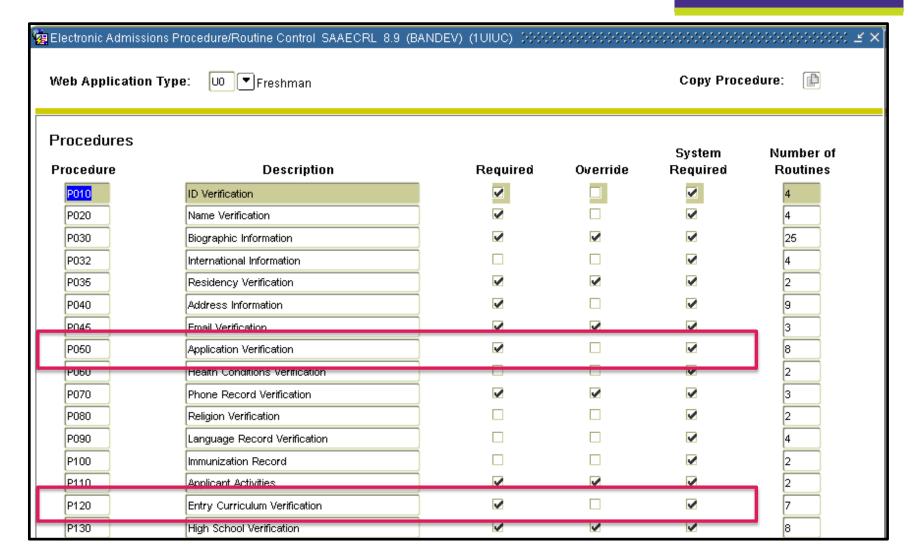
#### **SAAERUL**





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#### **Example 1 – One App Per Term**



## **Example 1 – One App Per Term**



🙀 Admissions Verificatio	n and Load Routines SAAECRL 8.9 (BAND	EV) (1UIUC)			≚×
Application Type:	Freshman	Procedure:	Application Verific	ation	
Routines Routine	Description	Required	Override	System Required	
R0010	Application Type Established	✓			
R0020	Type Code Resolution	<b>✓</b>			
R0030	Source Established	<b>✓</b>	✓		
R0050	Application Term Established	<b>✓</b>			
R0060	Dupl Application for Person	<b>v</b>	✓		
R0070	Dupl Application for Term	<b>✓</b>			
R0080	Dupl Application for Level	<b>✓</b>	✓		
R9001	Edit Results	<b>✓</b>			

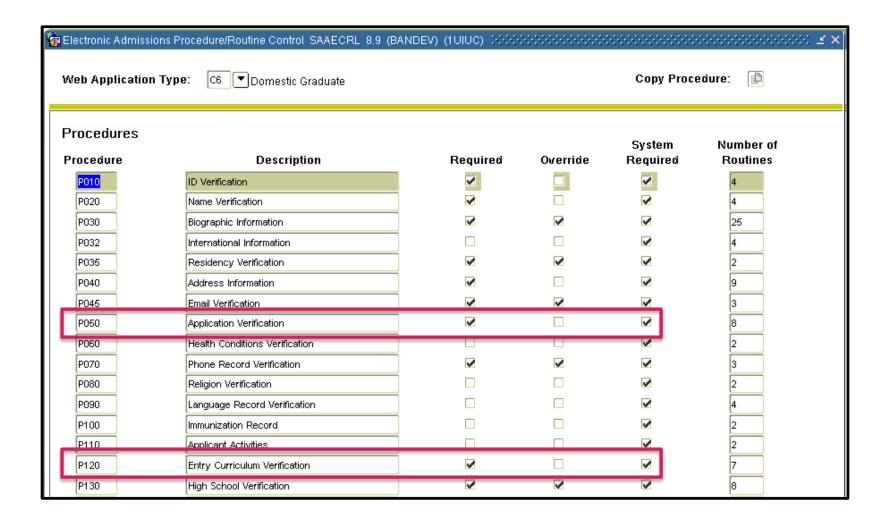
# **Example 1 – One App Per Term**



🙀 Admissions Verific	ation and Load Routines SAAECRL 8.9 (BAN	DEV) (1UIUC) 00000000	000000000000000000000000000000000000000		00000±×
Application Typ	e: Freshman	Procedure:	Entry Curriculum	Verification	
Routines Routine	Description	Required	Override	System Required	
R0005	Degree Level Established	<b>✓</b>			
R0006	Fld of Stdy Level Established	<b>☑</b>			
R0007	Fld of Stdy Qualifier Estb.	☑			
R0008	Fld of Stdy Ident. Code Estb.	☑			
R0009	Banner Equiv. Curriculum Est.	V			
R0010	Duplicate Application; Major	V			
R9001	Record Edit Results	V			

## Example 2 – Multiple Apps Per Term





## **Example 2 – Multiple Apps Per Term**



🙀 Admissions Verific	ation and Load Routines SAAECRL 8.9 (BAN	IDEV) (1UIUC) (6666666)		000000000000000000000000000000000000000	88888888 <b>≚</b> ×
Application Type	e: Domestic Graduate	Procedure:	Application Verifica	tion	
Routines Routine	Description	Required	Override	System Required	
R0010	Application Type Established	✓			
R0020	Type Code Resolution	<b>✓</b>			
R0030	Source Established	✓	<b>✓</b>		
R0050	Application Term Established	<u> </u>			
R0060	Dupl Application for Person	✓	✓		
R0070	Dupl Application for Term	✓	✓		
R0080	Dupl Application for Level	✓	✓		
R9001	Edit Results	<u> </u>			

## **Example 2 – Multiple Apps Per Term**



🙀 Admissions Verificatio	on and Load Routines SAAECRL 8.9 (BANI	DEV) (1UIUC) (XXXXXXXX		500000000000000000000000000000000000000	00000000 <u> </u>
Application Type:	Domestic Graduate	Procedure:	Entry Curriculum V		
Routines Routine	Description	Required	Override	System Required	
R0005	Degree Level Established	✓			
R0006	Fld of Stdy Level Established	V			
R0007	Fld of Stdy Qualifier Estb.	✓			
R0008	Fld of Stdy Ident. Code Estb.	✓			
R0009	Banner Equiv. Curriculum Est.	V			
R0010	Duplicate Application; Major	V	V		
R9001	Record Edit Results	V			

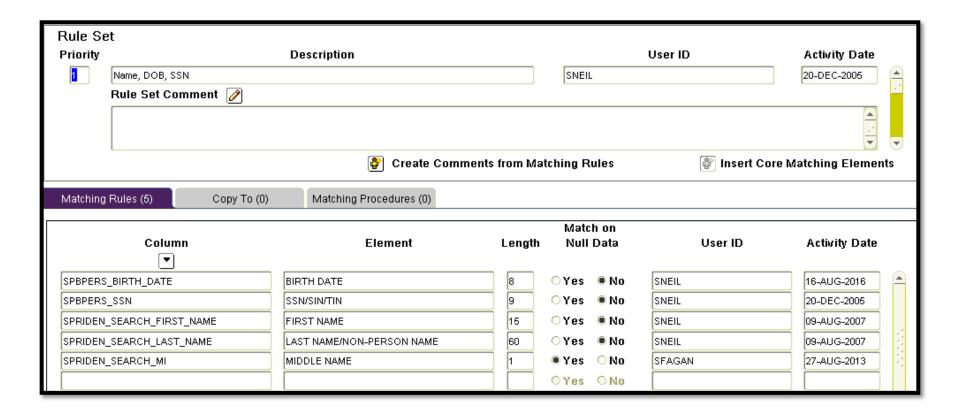
# Common Matching Rules

#### **Common Matching Rules - GORCMRL**

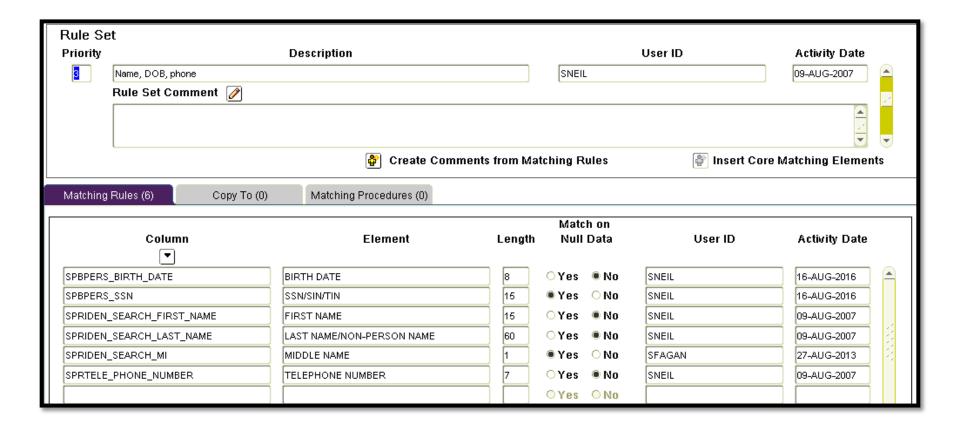


- 1. Name, DOB, and SSN
- 2. Name, DOB, and Phone
- 3. Name, DOB, and Address
- 4. Name, DOB (nullable), and Email

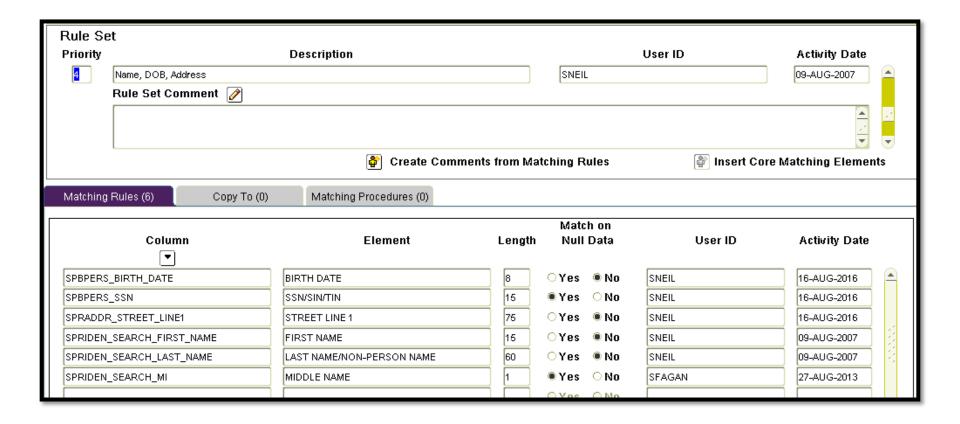




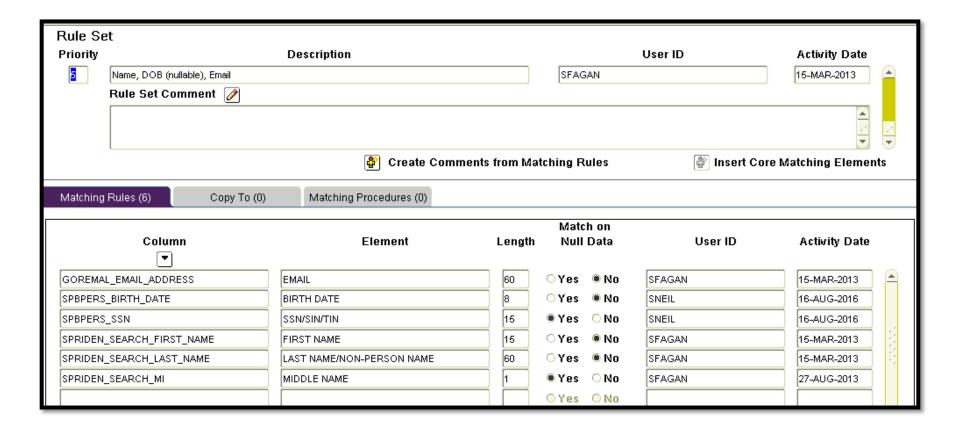












#### **Common Matching Rules**



- Fine tune rules to reflect the data
- Evaluate purging old recruit records
- No rules are perfect

# Suspended Applications

## **Locate Suspended Records**



🙀 Electronic Application Proce	ess SAAEAPS 8.7.3 (BANDEV) (2	2UIC) 000000000000000000000000000000000000	000000000000000000000000000000000000000	000000000000000000000000000000000000000	:
Web ID:	•		Record Type: A	dd Date:	
Electronic Applications \	/erification Steps Review F	Results Change PIN			
Web ID	Applicant Nan	Application ne Preference		Application Completion Type Indicator	1
Banner ID:  Accepted Indicator:	Ten	m: 220178 cess:	Source:	Add Date:	
Street Line 1: E-mail Address:	City		Zipcode: Application Status:	Nation:	

## **Locate Suspended Records**



🙀 Electronic Application Proc	ess SAAEAPS 8.7.3 (BANDI	EV) (2UIC) 🕻	000000000000000000000000000000000000000	0000000000000000			900000000000 <u> </u>
Web ID:	<b>V</b>			Record Type:	N A	dd Date:	
Electronic Applications	Verification Steps Re	riew Results	Change PIN	<u> </u>			
Web ID	Applican	t Name	Applicatio Preferenc		n Applicant Record Type	Application Type	n Completion Indicator
Emtest15	Morency, Emily			1	N Non-	-Student C6	
Banner ID:		Term:	220178	Sour	ce: WEB	Add Date:	01-FEB-2017
Accepted Indicator:	U Unknown	Process:	N Not Verified			Process Date:	
Street Line 1:	401 W Washington St	City:	Urbana State	: 🗓 💌 Zipce	ode: 61801-4049	Nation:	
E-mail Address:	skramp@uillinois.edu		Person Status: S Su	spense Appl	ication Status:	N ▼ Not Processed	

## **Resolve Suspended Record**



🙀 Common Matching Ent	try GOAMTCH	8.6 [UI_9019_1_GEN8070	00-CLN-AIDEN] (BA	NDEV)	(2UIC) (2016)				≚×
		_						View Comments	
ID: GENERATED G	Senerate ID	Matching Source:	: STUMTCH		Student C	Common Matching Sourc	e		
Data Entry									
Last Name:	Morency			Non-P	erson Name:				
First Name:	Emily			SSN/S	IN/TIN:				
Middle Name:				Birth [	Date: Day:	01 <b>Month</b> : 06 Y	ear: 1997 Gend	ier: Female	<b>-</b>
Address Type:	PR 🔻			Telepi	none Type:	<b>T</b>			
Street Line 1:	401 W Washing	ton St		Telepi	none:				
Street Line 2:				E-mai	l Type:	PERS 🔻	,		
Street Line 3:				E-mai	l:	skramp@uillinois.edu			
City:	Urbana			Additi	onal ID Type:				
State or Province:	IL ▼ Illin	ois			onal ID:				
ZIP or Postal Code:	61801-4049	Override 🗆 🗖		Additi	onarib.				
County:	019	Champaign		Duplic	ate Check 🎳	Deta	ils 🖺	View Comments [	<b>P</b>
Nation:					Select ID 🚰	Update	ID 📳	Create New	<b>~</b>
Match Po	otential Matches	2							
ID △ N	lame ▽	SSN/SIN/TIN	Birth Date	Gend	er Matched or I	Hierarchical Address	Telephone	E-mail	
@03795465 Morency, E	mily		01~JUN-1997	F	MA=408 W Elm St A	Apt 2 Urbana IL 61801	No Matches	No Matches	
@03795466 Morency, E	mily		01-JUN-1997	F	MA=801 W Clark St	t Urbana IL 61801-2517	No Matches	No Matches	
Additional ID:									
	Clear and	Return to Data Entry			All Address	ses	All Telephones	All E-mails	
Matching Rule Sets	Oloui ullu					▼		,	-
1=Primary Name Match,SSN	N/SIN/TIN Missino	Birth Date Match						2	
		··							

#### **Person Status Resolved**



🙀 Electronic Application Prod	ess SAAEAPS 8.7.3 (BANDI	EV) (2UIC) 🔀		000000000000000000000000000000000000000	000000000000000000000000000000000000000		>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>
Web ID:	<b>T</b>			Record Type	. N	Add Date:	
Electronic Applications	Verification Steps Re	riew Results	Change PIN				
Web ID	Applican	t Name	Application Preference		n Applicant Record Typ	• •	•
Emtest15	Morency, Emily			1	N N	on-Student C6	
Banner ID:	@03795468	Term:	220178	Soul	rce: WEB	Add Date:	01-FEB-2017
Accepted Indicator:	U Unknown	Process:	N Not Verified			Process Date	e:
Street Line 1:	401 W Washington St	City:	Urbana State:	Zipc Zipc	ode: 61801-4	049 Nation:	
E-mail Address:	skramp@uillinois.edu		Person Status: Y Yes	Appl	lication Status	s: Y Process Co	omplete

# Verification Errors



- SARETMT marks records with V or E if verification errors or data errors exist
  - (E) Verified, Errors Encountered Verification errors exist
  - (V) Verification Complete Data verified but push did not complete
  - (P) Application Pushed Web app successfully verified and pushed

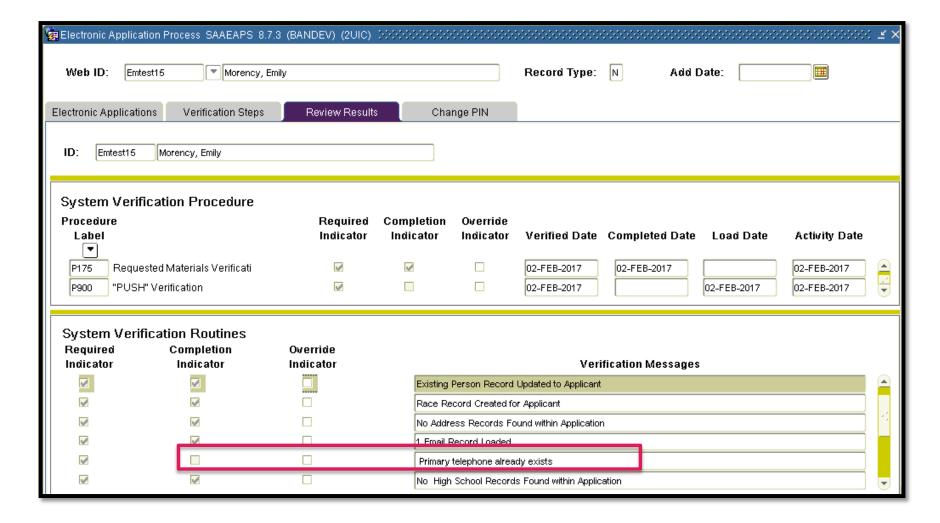


🗽 Electronic Application Pro	ocess SAAEAPS 8.7.3 (	(BANDEV) (2UIC) (MANASA)	000000000000000000000000000000000000000	000000000000000000000000000000000000000	50505050505050505050	
Web ID:	<b>V</b>			Record Type:	Add Date:	
Electronic Applications	Verification Steps	Review Results	Change PIN			
Web ID	Ар	plicant Name	Application Preference	Application Applica Number Record T	• • •	Completion Indicator
Banner ID:		Term: 420175		Source:	Add Date:	
Accepted Indicator:		Process: V			Process Date:	
Street Line 1:		City:	State:	Zipcode:	Nation:	
E-mail Address:		Perso	on Status:	Application Stat	us:	
Banner ID: Accepted Indicator: Street Line 1: E-mail Address:		Term: Process: City: Perso	State:	Source:  Zipcode: Application Stat	Add Date: Process Date: Nation: us:	

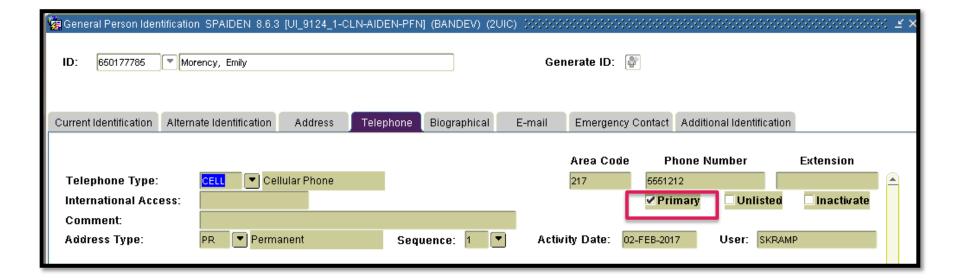


🙀 Electronic Application Proc	ess SAAEAPS 8.7.3 (BAND	EV) (2UIC) :	.00000000000000000000000000000000000000	90000000000000	0.000.000.000.000	.0.000.000.000.000.000	
Web ID:	<b>V</b>			Record Type:	N A	Add Date:	<b>=</b>
Electronic Applications	Verification Steps Re	view Results	Change PIN				
Web ID	Applica	nt Name	Applicatio Preference		n Applicant Record Type	Applicatio Type	n Completion Indicator
Emtest15	Morency, Emily			2	N Nor	n-Student S0	
Banner ID:	650177785	Term:	420175	Soui	ce: WEB	Add Date:	02-FEB-2017
Accepted Indicator:	Y Yes	Process:	V Verification Complete			Process Date:	02-FEB-2017
Street Line 1:	401 W Washington St	City:	Urbana State:	IL 🔻 Zipc	ode: 61801-404	Nation:	
E-mail Address:	skramp@uillinois.edu		Person Status: Y Yes	Appl	ication Status:	Y Process Comp	olete











🙀 Electronic Application	n Process SAAEAPS 8.7.3 (E	BANDEV) (2UIC) DODG		********	******	******	0000000
Web ID:	V			Record Type: N	Add Date:	02-FEB-2017	
Electronic Applications	Verification Steps	Review Results	Change PIN				
			Application	n Application A	pplicant	Application Cor	npletion
Web ID	Арр	licant Name	Preference	e Number Re	cord Type	Type In	dicator
Emtest16	Morency, Emily			1	N Non-Student	SO	<b>/</b>
Banner ID:	650177785	Term: 420	175	Source:	WEB Add	Date: 02-FEE	-2017
Accepted Indicate	or: Y Yes	Process: P	Application Pushed		Proc	ess Date: 02-FEE	-2017
Street Line 1:	401 W Washington St	City: Urb	ana State:	IL Zipcode:	61801-4049 Natio	on:	
E-mail Address:		P	erson Status: 🔽 Yes	Application	on Status: 🔽 🔻 Pr	rocess Complete	

# Summary



#### **Summary**



- Test in development environment
- Test specific cases
- Confirm results are desired
- Run in production (start small by limiting population selection)

#### **Summary**



#### Reduce resource hours

100,000 web apps x 4 mins per app = 400,000 mins 400,000 mins / 60 mins per hour = 6,666 hours 6,666 hours / 40 hours a week = 166.65 weeks

**166.65** weeks/ **52** weeks in a year = **3.02** years

3.02 years to manually resolve all web applications received in 1 year

# Questions & answers

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# Thank you

# We want to hear from you—feedback survey

Access session surveys by using the survey widget on the mobile app or by logging into your session schedule builder.

#### **Suzanne Moss**

skramp@uillinois.edu

**Session ID 98991**